



COMMONWEALTH of VIRGINIA

Department of Emergency Management

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FEMA-1491-DR-VA

Commonwealth Situation Report # 16

Wednesday, October 1, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted, to Virginia on September 18, 2003 and continuing. See Attachment 1 for disaster assistance designations.

2. Current State Priorities

- Ensure health, safety, and welfare of citizens and emergency workers.
- Ensure delivery of water and ice to disaster victims.
- Restore power.
- Monitor and track debris removal progress.
- Manage public expectations.
- Conduct PA applicant briefings.
- Continue community relations' contact with every designated jurisdiction.
- Coordinate with FEMA to expedite openings of Disaster Recovery Centers.
- Provide state representation at every general community meeting.

3. Response Activities

- **Transportation**
 - Midtown Tunnel between Norfolk and Portsmouth remains closed for flood repairs, detours available.
- **Communications**
 - **14,191** customers without landline telephone service.

“Working to Protect People, Property and Our Communities”

- **Public Works**
 - A hotline, operated by the U.S. Army Corps of Engineers, is open for those needing information regarding debris removal and building contractors 1-866-880-1380. The lines are open from 7 a.m. to 7 p.m. daily.
- **Mass Care**
 - One American Red Cross shelter is open in Virginia Beach with 17 total residents. (*No update available*)
 - Boil Water Advisory remains in effect in 163 water systems. (*No update available*)
 - Health Department /FEMA coordinating mosquito/vector abatement.
- **Resources**
 - As of 1400 ***October 1, 208*** National Guard troops were on active duty.
 - Command and Control – ***15***
 - Security – ***2***
 - Water/Ice Distribution – ***45***
 - Aviation – ***0***
 - Recovery Ops – ***139***
 - Maintenance Support – ***0***
 - Personnel Support – ***7***
- **Emergency Medical Services**
 - Emergency Medical Services and Department of Mental Health continues implementation of crisis counseling programs and related critical-incident stress relief.
- **Energy**
 - ***11,763*** customers remain without power.
- **Food**
 - Disaster Food Stamps Program (a short-term program) has been approved for 39 designated localities. See Attachment 3 for designated localities.
 - ***6,536,000*** pounds of ice and ***1,419,916*** gallons of water have been distributed.
 - ***Six*** staging areas in central and southeastern Virginia are providing water and ice to local governments.
 - Provided 116,000 meals in the last 24 hours for a total of approximately 716,000 at 42 fixed and 57 mobile sites. (*No update available*)
- **Local Situation Report Summary**
 - The Local Situation Report Summary will be distributed weekly within the Situation Report on Fridays.

4. Recovery Activities

A. State Coordinating Officer:

- See current state priorities on page 1.

B. Human Services:

i. Teleregistrations

- Teleregistrations since last reporting period **3,580** for **47,921** total registrations at COB 9/30/03. See Attachment 2 for teleregistrations by designated jurisdictions.
- Individuals can register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to midnight daily.

ii. Small Business Administration

	Issued	Received	Approved	\$ Approved	Declined	Withdrawn	Pending
Home	26626	334	2	\$71,600	13	0	319
Business	4887	46	0	\$0	1	1	44
EIDL	0	54	0	\$0	1	2	51
TOTAL	31513	434	2	\$71,600	15	3	414

iii. Individuals and Households Program (IHP)

1. Housing

- Temporary housing assistance dispersed to date - **\$8,590,466.26**
- Two travel trailers have been placed in the city of Poquoson.
- More than **2,017** homes reported destroyed and **9,207** with major damage.

2. Other Needs Assistance (ONA) (data as of 09/30/03)

Amount referrals approved:	\$4,607,970.70
Amount referrals disbursed:	\$999,000.00
Total referrals received:	19,333
Total referrals approved:	2,671
Total referrals ineligible:	2,455
Total referrals withdrawn:	485
Total referrals pending:	13,722

iv. Disaster Recovery Centers

	Location & Address	Date Opened	Clients Served 9/30	Clients Served Cumulatively
1	Poquoson Emmaus Baptist Church (Gym)—814 Yorktown Road	9/23	71	1,003
2	Norfolk Ocean View Center—600 E. Ocean View Ave.	9/26	31	173
3	Hampton N. Hampton Community Center at Jefferson Davis Middle School 1435—A Todds Lane	9/26	50	254
4	Gloucester Old Wal-Mart Building—6513 Market Drive	9/26	60	240
5	Buena Vista/Mountain View Elementary (Closed 9/28 COB)	9/26	7	37
6	Newport News Dresden Drive Shopping Center (Dresden Dr. & Jefferson Ave.)	9/27	35	103
7	Virginia Beach 316 Constitution Road	9/28	32	32
8	York Caritas Building —1000 Old York Hampton Highway	9/29	60	60
9	Alexandria Lee Center—1108 Jefferson Street,	9/29	16	16
10	Portsmouth <i>Recreation Center, Old Cradock High School</i> <i>4300 George Washington Highway</i>	9/30	57	57
11	James City County-Williamsburg <i>Community Center</i> <i>5301 Longhill Road</i>	9/30	<i>Not Available</i>	<i>Not Available</i>

v. Disaster Unemployment Assistance

- Individuals in the declared localities can submit Disaster Unemployment Assistance applications at the nearest Virginia Employment Commission office through October 24, 2003.

vi. Donations Coordination

- *The volume of calls to the hotline continues to increase. Most calls are for debris removal.*

vii. Crisis Counseling Grant

- The Department of Mental Health and Retardation and Substance Abuse Services has developed an application for a Crisis Counseling Grant from FEMA.

C. Infrastructure Services

i. Public Assistance Program

- Have received **87** Requests for Public Assistance to date and have completed all Preliminary Damage Assessments.
- PA *has written* Project Worksheets for debris removal for the Town of Tangier, *VA Dept of Conservation/Recreation, Northern Neck Electric Coop, Sussex and Surry Counties.*

- The Applicant's Briefings have been scheduled and notification sent for Accomack-October 6, Lynchburg-October 7, Henrico and King William County-October 8, Fairfax City and Fauquier-October 9, Charlottesville-October 10, City of Hampton-October 14, and Electric Coops-October 15.
- PA Inspectors training ***was held*** today at DFO.
- ***PA staff met with*** Henrico County Department managers at 9:00 a.m. today.
- Teleconference with the Department of Health ***was conducted today*** at 2 p.m. to advise hospitals in the state of available disaster assistance programs. ***FEMA and SBA representatives participated.***

ii. Debris Management Liaison

- ***VDEM will be distributing additional guidance to localities regarding estimating load quantities in trucks.***
- ***VDEM plans to provide consumers with additional guidance in regard to contracting for tree removal services.***

D. Mitigation

- ***Mitigation staff will initiate identification of mitigation project priorities for this disaster.***
- ***Mitigation will participate in the Environmental Scoping Meeting scheduled for October 7.***
- ***FEMA Mitigation Specialist will staff the scheduled PA Briefings.***
- Staff will meet with Virginia Tech representatives by October 3 to discuss contracting for services for completion of the Commonwealth's and localities DMA2K planning requirements using the 7% Hazard Mitigation Grant Program Planning funds.
- Staff will attend the VA Zoning Officials Conference on October 1-2, to discuss the National Flood Insurance Program.

E. Legislative Liaison

- Responded to questions and inquiries from ***Congressmen Forbes, Goodlatte and Moran; VA Senator Watkins; Delegates Cox, Drake*** and Hall regarding recovery issues. All inquiries have been satisfactorily completed.
- ***Called by Dinwiddie County Coordinator on previous inquiry from Congressman Forbes on status of County's debris removal policy.***

F. Community Relations

- ***All designated jurisdictions have been visited by a CR team.***
- ***CR will staff a Disaster Information Booth at the Virginia Mennonite Annual Fund Raising Fair and Relief Sale in Harrisonburg on October 3 – 4.***
- CR has 23 teams in the field. Projected maximum of 28 teams begins next week.
- CR teams are staffing a booth at the State Fair through October 5. Received 1004 inquiries through September 29 relating to debris, teleregistrations and food spoilage.
- ***CR will attend Town Meetings in King William County at the Cool Springs Primary School and in Lancaster County at the White Stone Town Hall at 7 p.m. on October 2.***
- ***CR will attend a Town Meeting in Surry County at the L.P. Jackson Middle School in the Dendron area on October 3 at 5:30 p.m.***

G. Public Affairs

- Two Field Public Information Officers (PIOs) have been deployed and operating in the ***Shenandoah and Richmond*** areas.
- Coordinating with FEMA public affairs on Recovery Times printing and distribution.
- ***Distributed news releases regarding the opening of the Chesapeake Disaster Recovery Center (DRC) and disaster assistance update.***
- ***Drafting news releases regarding donations hotline and debris removal assistance.***

H. Environmental Officer

- *The Environmental Officer will attend the initial FEMA/State Environmental Scoping Meeting on Tuesday at 10 a.m. in the DFO. Other invited state agencies are Dept. of Game and Inland Fisheries, Dept. of Environmental Quality, Dept. of Conservation and Recreation, Marine Resources Commission, Dept. of Health, Dept. of Forestry, Dept. of Agriculture and Consumer Services, Dept. of Housing and Community Development and Dept. of Emergency Management.*

I. Disaster Recovery Task Forces

i. State Economic Recovery Task Force

- A representative from the Office of Lieutenant Governor and the Department of Housing and Community Development participated in a long-term restoration meeting September 29.

ii. State Coordinator for Local Recovery Task Forces

- *Attended meeting re: Volunteer Management with Donations Management, FEMA VAL, UMCOR, Salvation Army and Red Cross.*
- *Attended meeting re: Debris Removal with Donation Management, FEMA VAL, UMCOR, Southern Baptist, American Baptist, Virginia Baptist, Red Cross, Mennonite Disaster Service and Corp of Engineers.*
- *The following LDRTF's have convened meetings to prepare for recovery activities: Harrisonburg/Rockingham, Charlottesville/Albemarle, Southampton and the cities of Suffolk and Franklin.*
- *The City of Chesapeake has requested assistance with establishing a LDRTF.*
- Continue to coordinate with localities with LDRTFs and attempt to encourage others to organize one. A team of several VOAD organization reps is assisting in development of new Long Term Recovery Collaborations.

Authority of Michael M. Cline, State Coordinator
Harry Colestock, Deputy State Coordinating Officer

Attachment 1 – Designated Counties Table

Declaration Date: 09/18/2003				Incident Period: 09/18/2003 & Continuing					
NUMBER OF COUNTIES, INDEPENDENT CITIES & TRIBAL AREAS DESIGNATED									
Indiv. Assist	99	Pub Assist	99	Tribal Nations			0		
DECLARATION INFORMATION									
Jurisdiction	AFFECTED Not FEMA Designated	Declaration Dates							
		IA	Public Assistance						
			A	B	C	D	E	F	G
Accomack		09/18	09/18	09/18					
Albemarle		09/22	09/22	09/22					
Amelia		09/22	09/22	09/22					
Amherst		09/22	09/22	09/22					
Appomattox		09/22	09/22	09/22					
Arlington		09/20	09/20	09/20					
Augusta		09/20	09/20	09/20					
Bedford		09/22	09/22	09/22					
Brunswick		09/20	09/20	09/20					
Buckingham		09/22	09/22	09/22					
Campbell		09/22	09/22	09/22					
Caroline		09/20	09/20	09/20					
Charlotte		09/22	09/22	09/22					
Chesterfield		09/20	09/20	09/20					
Charles City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Clarke		09/22	09/22	09/22					
Culpeper		09/22	09/22	09/22					
Cumberland		09/22	09/22	09/22					
Dinwiddie		09/22	09/22	09/22					
Essex		09/20	09/20	09/20					
Fairfax		09/20	09/20	09/20					
Fauquier		09/22	09/22	09/22					
Fluvanna		09/20	09/20	09/20					
Frederick		09/22	09/22	09/22					
Gloucester		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Goochland		09/20	09/20	09/20					
Greene		09/22	09/22	09/22					
Greensville		09/18	09/18	09/18					
Halifax		09/22	09/22	09/22					
Hanover		09/22	09/22	09/22					
Henrico		09/20	09/20	09/20					
Isle of Wight		09/18	09/18	09/18					
James City		09/18	09/18	09/18					
King and Queen		09/22	09/22	09/22					
King George		09/22	09/22	09/22					
King William		09/22	09/22	09/22					
Lancaster		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Louisa		09/22	09/22	09/22					
Loudoun		09/22	09/22	09/22					
Lunenburg		09/22	09/22	09/22					
Madison		09/22	09/22	09/22					
Mathews		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Mecklenburg		09/20	09/20	09/20					
Middlesex		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24

Nelson		09/22	09/22	09/22					
New Kent		09/22	09/22	09/22					
Northampton		09/18	09/18	09/18					
Northumberland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Nottoway		09/22	09/22	09/22					
Orange		09/20	09/20	09/20					
Page		09/20	09/20	09/20					
Pittsylvania		09/22	09/22	09/22					
Powhatan		09/22	09/22	09/22					
Prince Edward		09/22	09/22	09/22					
Prince George		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Prince William		09/20	09/20	09/20					
Rappahannock		09/22	09/22	09/22					
Richmond		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Rockbridge		09/20	09/20	09/20					
Rockingham		09/22	09/22	09/22					
Shenandoah		09/22	09/22	09/22					
Southampton		09/18	09/18	09/18					
Spotsylvania		09/20	09/20	09/20					
Stafford		09/20	09/20	09/20					
Surry		09/18	09/18	09/18					
Sussex		09/18	09/18	09/18					
Warren		09/22	09/22	09/22					
Westmoreland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
York		09/18	09/18	09/18					
Alexandria – Independent City		09/18	09/18	09/18					
Bedford – Independent City		09/22	09/22	09/22					
Buena Vista – Independent City		09/22	09/22	09/22					
Charlottesville – Independent City		09/22	09/22	09/22					
Chesapeake – Independent City		09/18	09/18	09/18					
Colonial Heights – Independent City		09/20	09/20	09/20					
Danville – Independent City		09/20	09/20	09/20					
Emporia – independent City		09/18	09/18	09/18					
Fairfax – Independent City		09/20	09/20	09/20					
Falls Church – Independent City		09/20	09/20	09/20					
Franklin – Independent City		09/18	09/18	09/18					
Fredericksburg – Independent City		09/22	09/22	09/22					
Hampton – Independent City		09/18	09/18	09/18					
Harrisonburg – Independent City		09/22	09/22	09/22					
Hopewell – Independent City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Lynchburg – Independent City		09/22	09/22	09/22					
Manassas – Independent City		09/22	09/22	09/22					
Manassas Park – Independent City		09/22	09/22	09/22					
Newport News – Independent City		09/18	09/18	09/18					
Norfolk – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Petersburg – Independent City		9/20	9/20	9/20					
Poquoson – Independent City		9/18	9/18	9/18					
Portsmouth – Independent City		9/18	9/18	9/18					
Richmond – independent City		9/20	9/20	9/20					
Staunton – Independent City		9/20	9/20	9/20					
Suffolk – Independent City		9/18	9/18	9/18					
Virginia Beach – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Waynesboro – Independent City		9/20	9/20	9/20					
Williamsburg – Independent City		9/18	9/18	9/18					
Winchester – Independent City		09/22	09/22	09/22					

Attachment 2 – Teleregistrations as of COB 9/30/03

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Accomack	10	129	King William	20	220
Albemarle	2	35	Lancaster	37	314
Alexandria (city)	4	154	Loudoun	4	39
Amelia	5	66	Louisa	2	62
Amherst	0	2	Lunenburg	5	43
Appomattox	0	9	Lynchburg (city)	0	5
Arlington	4	60	Madison	1	9
Augusta	7	116	Manassas (city)	1	4
Bedford	0	2	Manassas Park (city)	0	1
Brunswick	14	102	Mathews	46	566
Buckingham	1	21	Mecklenburg	3	42
Buena Vista (city)	2	38	Middlesex	59	520
Campbell	0	6	Nelson	2	8
Caroline	8	117	New Kent	64	615
Charles City	15	135	Newport News (city)	330	4095
Charlotte	1	23	Norfolk (city)	207	3168
Charlottesville (city)	4	34	Northhampton	3	72
Chesapeake (city)	200	2861	Northumberland	18	220
Chesterfield	213	3281	Nottoway	8	75
Clarke	2	13	Orange	6	39
Colonial Heights (city)	18	231	Page	11	170
Culpepper	1	16	Petersburg (city)	63	831
Cumberland	5	25	Pittsylvania	0	20
Danville (city)	6	66	Poquoson (city)	77	1744
Dinwiddie (city)	27	256	Portsmouth (city)	131	1891
Emporia (city)	0	12	Powhatan	7	108
Essex	23	213	Prince Edward	3	58
Fairfax	32	569	Prince George	28	345
Fairfax (city)	1	15	Prince William	11	116
Falls Church (city)	0	12	Rappahannock	0	6
Fauquier	2	23	Richmond	6	189
Fluvanna	4	21	Richmond (city)	172	2204
Franklin (city)	22	263	Rockbridge	1	48
Frederick	3	26	Rockingham	11	68
Fredericksburg (city)	9	38	Shenandoah	0	8
Gloucester	119	2189	Southampton	18	225
Goochland	9	107	Spotsylvania	8	143
Greene	3	19	Stafford	14	180
Greensville	16	222	Staunton (city)	1	23
Halifax	3	22	Suffolk (city)	112	1418
Hampton (city)	339	4727	Surry	32	392
Hanover	67	643	Sussex	30	324
Harrisonburg (city)	0	23	Virginia Beach (city)	245	3301
Henrico	182	2374	Warren	4	27
Hopewell (city)	22	356	Waynesboro (city)	5	112
Isle of Wight	66	880	Westmoreland	19	250
James City	102	1100	Williamsburg (city)	2	82
King and Queen	14	128	Winchester (city)	1	1
King George	5	50	York	160	1660
			Totals All Localities	3,580	47,921

Attachment 3 – Disaster Food Stamp Program

Designated Jurisdictions

Augusta	Gloucester	Norfolk (city)	Staunton (city)
Charlottesville (city)	Hampton (city)	Northumberland	Suffolk
Chesapeake (city)	Hanover	Petersburg (city)	Surry
Chesterfield	Henrico	Poquoson (city)	Sussex
Colonial Heights (city)	Hopewell (city)	Portsmouth (city)	VA Beach (city)
Culpeper	Isle of Wight	Richmond (city)	Westmoreland
Dinwiddie	James City	Richmond	Williamsburg (city)
Fairfax	Lancaster	Southampton	York
Franklin (city)	New Kent	Spotsylvania	Waynesboro (city)
Fredericksburg (city)	Newport News (city)	Stafford	